



MULTIX PTY. LTD
A.B.N. 77 004 677 472
NATIONAL OFFICE
43-47 Winterton Rd
Clayton 3168
VICTORIA
AUSTRALIA
Phone: (03) 9543 4577
Fax: (03) 9543 8124

30 June, 2004

Mr Paul Bennett
Total Transport and Logistics
P.O.Box 602
Altona North
VIC. 3025

Paul,

As you are aware, Multix's motto is "helps you more!", It is the message we try to convey to our consumers when they use any of our products, whether it be Alfoil, Cling Wrap, Plastic Bags or Paper Products. It is a simple motto, which has been vital to Multix growing, from humble beginnings, to a company with sales in excess of \$50,000,000 pa.

It is my belief that the Multix's "helps you more!" motto could be easily applied to Total Transport and Logistics.

Since we began trading together in May 2001, Total Transport and Logistics has achieved a very high standard of Freight delivery, in what is known to be a trying industry within which Multix trades, ie Grocery / FMCG.

Looking back, I'd like to commend you and your team in the manner in which they managed a very difficult transition from our previous and now defunct, Freight carrier, making a potentially very damaging situation seem minor and inconsequential. I can assure you that Multix rates your company very highly with the manner in which that transition was handled. We have also traded together and successfully negotiated through Multix's biggest ever Christmas seasonal trading peak, another feather to place in your cap.

Handling successfully such major events is one very major aspect of our continued success, but I probably place a greater emphasis on the day to day when judging your firm, including deliveries, pickups, invoicing, driver attitudes/moral and office personnel attitudes/moral. It is pleasing to see across the board that Total Transport and Logistics has a professional, well presented and a committed team. I can honestly say that I am yet to find any area of Total Transport and Logistics which I don't rate highly.

As a result of our successful trading thus far, I am pleased to enter into a 2 year commitment between Multix and Total Transport and Logistics. Further more, I will also be transferring our Western Australia Freight responsibilities to Total Transport and Logistics.

Total Transport and Logistics commitment to it's customers is unquestionably high and is demonstrated throughout all levels of the operation, whether it be from you, the Managing Director, your staff or Total Transport and Logistics interstate affiliates.

In what are very trying industries, the relationship between Multix and Total Transport and Logistics allows for any issues to be resolved proactively, quickly and positively, enabling Multix to deliver a high level of service to it's customers and ultimately obtain the consumers hard earned dollar.

Multix thanks Total Transport and Logistics for the commitment it has given thus far and looks forward to a healthy trading relationship in the future.

Please feel free to pass on my details to any prospective customers, as I am only too happy to recommend Total Transport and Logistics to any company looking to form a strong and successful business relationship. My details are listed below.

Jason Eggleton
Warehouse & Distribution Manager

Multix Pty Ltd
47 Winterton Rd P.O.Box 4024
Clayton VIC. 3168 Clayton VIC 3168

Phone: Direct 03 9543 4024
 Switch 03 9543 4577
 Mobile 0411 228 427
Email: jeggleton@multix.com.au
Fax: 03 9543 2289

Regards

Jason Eggleton
Warehouse and Distribution Manager
Multix Pty Ltd