



**ALTERNATIVE  
FREIGHT SERVICES**

*TRANSPORT & LOGISTICS CONSULTANTS*

A.B.N. 38 058 145 010  
A.C.N. 088 145 050

4 February, 2000

Mr. Paul Bennett  
Total Transport & Logistics  
Lot 3 Boundary Road  
LAVERTON NORTH VIC 3026

Dear Paul,

It is not often that a company will go to the lengths that Total Transport & Logistics went to in assisting a client in need and I believe it prudent to formally thank you.

On behalf of Ajax Fastners and Alternative Freight Services, I would like to applaud your company and in particular your extra ordinary efforts in keeping Ajax Fastners freight in circulation during their recent industrial dispute. Your efforts certainly have not gone unnoticed by Ajax Fastners and it instills in them Total Transport & Logistics flexibility and ability to rise in a crisis situation.

We thank you and look forward to continuing our successful business relationship.

Yours Sincerely,

Rodney Smith  
GENERAL MANAGER

CC: Mark Addley –Ajax Fastners Vic